

# [FAQ]

## How to upgrade from GV-NVR to GV-VMS?

Release Date: 12/31/2014

### **Applied to**

GV-NVR V8590 GV-VMS V14.10

### Question

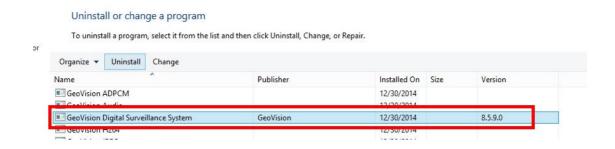
How to upgrade GV-NVR to GV-VMS?

#### **Answer**

The followings steps shows how user should perform upgrade from GV-NVR to GV-VMS and still be able to maintain the following information on the same PC:

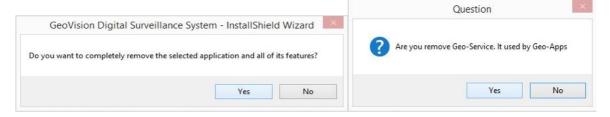
- 1. User Account & Password
- 2. Camera List
- 3. Camera Name
- 4. Storage Path
- 5. Recorded Video events

Step 1. Uninstall GV-NVR using "Program and Features" in Windows Control Panel.

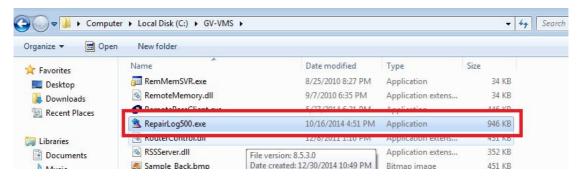




Step 2. Continue to uninstall GV-NVR by clicking on Yes on pop up windows.



- **Step 3.** After GV-NVR is uninstalled, install GV-VMS software onto the PC following installation wizard's guide.
- **Step 4.** When installation of GV-VMS is completed, browse into VMS's installation directory (default path C:\GV-VMS\) and launch **RepairLog500.exe** to repair the video database for GV-VMS with video files recorded.

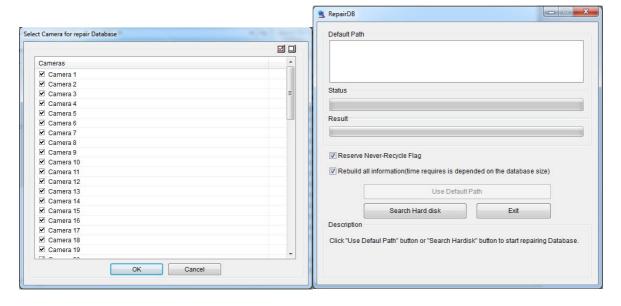


**Step 5.** Login by using the supervisor account that was used in GV-NVR software.





**Step 6.** Select the desired camera channel to reload the database or simply select all and then choose Search hard disk function. The utility will then scan the disk for video recording files on the hard drive disks.



**Step 7.** When scan is completed, the following message will pop up. Click OK to exit the utility and launch VMS software.



For any question on the information provided, please feel free to submit your question to our support window at <a href="mailto:support@geovision.com.tw">support@geovision.com.tw</a>